



Please find below COOLSOFT contact information for 24 hour emergency escalation on any situation that requires immediate attention under DIR-TSO-2618 Contract.

### **Contact Level-1**

Name : Bheem Duvvuri  
Title : Project Manager  
Phone : 502 654-0010  
Email : [bheems@coolsofttech.com](mailto:bheems@coolsofttech.com)

### **Contact Level-2**

Name : Anand Krishnamurthy  
Title : Chief Executive Officer  
Phone : 502 435-5276  
Email : [anand@coolsofttech.com](mailto:anand@coolsofttech.com)

### **Contact Level-3**

Name : Bala Chittem  
Title : Chief Operating Officer  
Phone : 502 435-3892  
Email : [bala@coolsofttech.com](mailto:bala@coolsofttech.com)